Protect yourself from fraud

kawartha CREDIT UNION

Watch for these red flags in emails, texts and phone calls.

URGENT OR THREATENING

Real emergencies don't happen over email.

Watch for:

- Requests that pressure you to respond immediately
- Threats to close your account, send funds or take legal action

REQUESTS FOR SENSITIVE INFORMATION

Never provide personal information by email or text.

Watch for:

- Links to log in pages
- Demands for your financial information
- Requests to update an account

TOO GOOD TO BE TRUE

It isn't possible to win contests that you didn't enter, so be alert.

Watch for:

- Notices that you've won a contest
- Prizes that require you to pay to receive them
- Notification of an inheritance from a long lost relative

UNPROFESSIONAL EMAILS

Phishing emails are designed to look like they are from legitimate companies but there are usually some obvious giveaways.

Watch for:

- Incorrect (but similar) sender email addresses
- Spelling and grammar errors
- Blurry logos and images
- Unprofessional design

BE CAUTIOUS OF ATTACHMENTS AND LINKS

Cyber criminals use attachments and links in emails, texts and social media posts to get information from you, or to install viruses on your device.

Watch for:

- Links that do not go to legitimate websites
- Attachments with odd file names or file types

What to do if you spot a red flag message:

1. Do not click links or attachments
2. Do not reply or forward
3. Reach out to the sender from a different channel if you are unsure

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